

The e-receipt portal's conditions of use

Personal data submitted in the e-receipt portal application as well as purchase data from retailing partners (hereinafter sales outlets) are protected and processed according to requirements of the law on personal data protection to collect, analyse data shown in these conditions, make conclusions and offers, organise surveys and conduct draws for buyers.

The responsible and/or authorised data processor is Eesti Post AS (registry code 10328799, Pallasti 28, 10001 Tallinn).

E-RECEIPT BASELINE



E-receipt is a digitally reproducible machine-readable receipt. The e-receipt portal (hereinafter the portal) connects customers with sales outlets that provide digital receipts.

The data on the e-receipt consists of:

- data of transaction parties
- data describing the purchased goods or provided services
- data describing the payment

JOINING THE PORTAL



It is possible to join the portal at kviitung.ee.

- Each person can have only one valid portal subscription at a time
- Both private and legal persons can join the portal
- The portal subscription can be dismissed if obligatory application fields are left empty or the person already has a valid e-receipt environment subscription
- When joining for the first time you need to identify yourself by using either ID card or Mobile ID

E-RECEIPT TERMS AND CONDITIONS



The merchant has to join the e-receipt environment to send receipts to the portal.

The purchase receipt is digitally available in the portal, if you purchase from a sales outlet that has joined the e-receipt solution (see the list here).



Depending on the technological solutions of the sales outlet you need to purchase with a bank card, loyalty card, Telia m-payment or manually enter the buyer's mobile number or email in order to create an e-receipt. Relevant instructions can be found in sales outlets or other information channels.



In general, receipts appear in the portal within 1 to 24 hours after the purchase, depending on the sales outlet's purchase system.

DATA STORAGE AND PROCESSING



In general, anonymous receipts are available for identification in the system for up to two months. Starting from account activation all identified receipts appearing in the portal are stored. The moment a customer logs into the portal and requests to see their receipts, the receipts and identified customer's data are brought together.

OTHER TERMS AND CONDITIONS



- Rights to use the portal are for an indefinite period
- If the customer no longer wants to collect receipts, they should delete their account in the kviitung.ee environment, after which all receipts connected with the customer are made anonymous
- Customers have the right to forward their receipts to third parties through the environment
- The current version of e-receipt environment terms and conditions and other information regarding the portal is available at kviitung.ee
- Companies process data in the portal for customer account management purposes and in accordance with the laws in force in Estonia, in order to provide goods and services aimed at card holders, organise surveys and conduct draws. Data may be used to offer discounts and goods by cooperation partners of AS Eesti Post. Information about campaign offers, goods, services and discounts and other card related information or surveys are forwarded to portal users through the telephone number submitted in the application, via email or to home addresses located in Estonia
- By submitting the application to join the portal the applicant/user confirms their agreement to the processing of their personal data (including personal data they submitted and data of their purchases from sales outlets)
- If the user wants information about offers and campaigns in e-receipt sales outlets, they express this wish in their application by agreeing to receive offers
- User contact data is automatically updated according to information entered in the e-receipt self-service environment by the card holder
- Card holder has the right to prohibit use of their contact data for direct marketing via the self-service environment at kviitung.ee
- If the user expresses their wish to receive offers from companies and/or cooperation partners in the application, the e-receipt system user agrees to their name, contact address and/or phone number being forwarded to the company offering shipment and/or call service
- The card holder can see or change their personal data in the portal's self-service environment at kviitung.ee